

Telephone/Voice Mail

To contact The Joint Commission by phone or to leave a voice mail message before or after business hours call: (800) 994-6610.

Fax

The Joint Commission Office of Quality Monitoring fax number is (630) 792-5636.

E-mail

Send e-mail correspondence to: complaint@jointcommission.org

Mail

Written correspondence should be sent to:

Office of Quality Monitoring
The Joint Commission
One Renaissance Blvd.
Oakbrook Terrace, IL 60181

The Joint Commission does not address individual billing issues and payment disputes. Also, we do not have jurisdiction in labor relations issues or the individual clinical management of a patient. The Joint Commission does not review complaints of any kind in unaccredited organizations.