



SOQIC

ALERT

Solutions for Ohio's Quality Improvement and Compliance

Update No. #9 • February 2005 • Attention: Mental Health Community, Provider Agencies, Boards

Ohio Consumer Outcomes Scores and SOQIC Documents:

There has been some confusion about the **Outcomes Scores** to be included in the SOQIC Documents (Diagnostic Assessments and DA Updates, and Transfer/Discharge Summary). Here is a clarification from the Ohio Outcomes Support Team.

For Adult clients, there are four scores that are asked for in the SOQIC documents.

Quality of Life Score is a composite score: **Quality of Life - Overall**.

Symptom Distress Score is **Symptom Distress – Overall**.

Empowerment Score is **Empowerment – Overall**.

Functioning Score is **Community Functioning Score**, taken from Provider Adult Form A.

Ohio Outcomes includes **Safety and Health** items. This is a set of nine items, of extreme importance to consumers, but since these items do not rollup into a single score, this is not included in the SOQIC documents. Any significant **Safety and Health** items can be noted in the *Comment on Consumer Outcomes* text box.

Scores can be calculated by following the instructions in the Outcomes scoring guidelines at:
<http://www.mh.state.oh.us/initiatives/outcomes/dfscoring.pdf>

Please note that the Overall Quality of Life Score and the Overall Community Functioning Score have newly updated scoring instructions.

For Child or adolescent clients, there are two scores requested in the SOQIC documents: **Problem Severity** and **Functioning**. These are evaluated by the client, the parent(s) and the clinician.

Please see the attached document, **Ohio Mental Health Consumer Outcomes at a Glance** for further clarification.

For information regarding SOQIC Forms Initiative contact Racquel Graham at ODMH by email: GrahamR@mh.state.oh.us

For access to the SOQIC forms and Training Manual please refer to the SOQIC Web Site at: <http://www.mh.state.oh.us/initiatives/soqic/>

**Please
Circulate**

Ohio Mental Health Consumer Outcomes at a Glance (Adult Consumers)

| | Adults with Severe and Persistent Mental Illness | Adults with Less Severe Illness | |
|-------------------|---|---|--|
| Instrument | Adult Consumer Form A (Completed by Consumer) | Provider Adult Form A (Completed by Service Provider) | Adult Consumer Form B (Completed by Consumer) |
| What is Measured | <p>Overall Quality of Life * (12-Item Scale)</p> <ul style="list-style-type: none"> • Quality of Life (9 Independent Items) • Financial Status (3-Item Subscale) <p>Safety and Health (7 Independent Items)</p> <p>Symptom Distress * (15-Item Scale)</p> <p>Overall Empowerment * (28-Item Scale)</p> <ul style="list-style-type: none"> • Self-Esteem/Self Efficacy (9-Item Subscale) • Power/Powerlessness (8-Item Subscale) • Community Activism and Autonomy (6-Item Scale) • Optimism and Control Over the Future (4-Item Subscale) • Righteous Anger (4-Item Subscale) | <p>Functional Status</p> <ul style="list-style-type: none"> • Social Contact (1 Item) • Social Interaction (1 Item) • Social Support (1 Item) • Housing Stability (1 Item) • Forced Moves (1 Item) • Activities of Daily Living (8-Item Subscale) • Meaningful Activities (6-Item Subscale) • Primary Role (1 Item) • Addictive Behaviors (1 Item) • Criminal Justice (1 Item) • Aggressive Behavior (1 Item) <p>Community Functioning * (Computed Score)</p> <p>Safety and Health (9 Independent Items)</p> | <p>Overall Quality of Life * (12-Item Scale)</p> <ul style="list-style-type: none"> • Quality of Life (9 Independent Items) • Financial Status (3-Item Subscale) <p>Safety and Health (7 Independent Items)</p> <p>Symptom Distress * (15-Item Scale)</p> |
| When Administered | <p>Initial: At intake/admission into one of the target services</p> <p>Second: At six months after the first administration</p> <p>Third: At six months after the second administration</p> <p>Ongoing: Annually thereafter</p> <p>Exception: Administer at the time of termination, if it has been more than six weeks since the last administration</p> | <p>Initial: At intake/admission into one of the target services</p> <p>Second: At six months after the first administration</p> <p>Third: At six months after the second administration</p> <p>Ongoing: Annually thereafter</p> <p>Exception: Administer at the time of termination, if it has been more than six weeks since the last administration</p> | <p>Initial: At intake/admission into one of the target services</p> <p>Second: At or as close as possible to termination</p> |

*Outcomes followed by an asterisk are incorporated into Ohio's SOQIC Standardized Documentation Initiative forms.

Ohio Mental Health Consumer Outcomes at a Glance (Youth Consumers)

| All Youth | | | |
|-------------------|--|---|---|
| Instrument | Ohio Scales (Y-Form) <small>(Completed by Youth Ages 12-18)</small> | Ohio Scales (P-Form) <small>(Completed by Parent/Guardian for Youth Ages 5-18)</small> | Ohio Scales (W-Form) <small>(Completed by Service Provider for Youth Ages 5-18)</small> |
| What is Measured | Problem Severity * (20-Item Scale) Functioning * (20-Item Scale) Hopefulness About Life or Overall Well-Being (4-Item Scale) Satisfaction with Behavioral Health Services (4-Item Scale) | Problem Severity * (20-Item Scale) Functioning * (20-Item Scale) Hopefulness About Caring for the Identified Youth (4-Item Scale) Satisfaction with Behavioral Health Services (4-Item Scale) | Problem Severity * (20-Item Scale) Functioning * (20-Item Scale) Restrictiveness of Living Environment (ROLES) (Computed Score) |
| When Administered | Initial: At intake/admission into one of the target services Second: At six months after the first administration Third: At six months after the second administration Ongoing: Annually thereafter Exception: Administer at the time of termination, if it has been more than six weeks since the last administration. | Initial: At intake/admission into one of the target services Second: At six months after the first administration Third: At six months after the second administration Ongoing: Annually thereafter Exception: Administer at the time of termination, if it has been more than six weeks since the last administration | Initial: At intake/admission into one of the target services Second: At six months after the first administration Third: At six months after the second administration Ongoing: Annually thereafter Exception: Administer at the time of termination, if it has been more than six weeks since the last administration |

*Outcomes indicated by an asterisk are incorporated into Ohio's SOQIC Standardized Documentation Initiative forms.